

1. About the Website

1. (a) Welcome to www.tutorcentral.com.au (the 'Website'). The Website provides online math intervention services (the 'Services').
2. (b) The Website is operated by Luxury Market International (Pty) Ltd. Access to and use of the Website, or any of its associated Products or Services, is provided by Luxury Market International (Pty) Ltd. Please read these terms and conditions (the 'Terms') carefully. By using, browsing and/or reading the Website, this signifies that you have read, understood and agree to be bound by the Terms. If you do not agree with the Terms, you must cease usage of the Website, or any of Services, immediately.
3. (c) Luxury Market International (Pty) Ltd reserves the right to review and change any of the Terms by updating this page at its sole discretion. When Luxury Market International (Pty) Ltd updates the Terms, it will use reasonable endeavours to provide you with notice of updates to the Terms. Any changes to the Terms take immediate effect from the date of their publication. Before you continue, we recommend you keep a copy of the Terms for your records.

2. Acceptance of the Terms

You accept the Terms by remaining on the Website. You may also accept the Terms by clicking to accept or agree to the Terms where this option is made available to you by Luxury Market International (Pty) Ltd in the user interface.

3. Subscription to use the Services

(a) In order to access the Services, you must first purchase a subscription (the 'Subscription') and pay the applicable fee for the selected Subscription (the 'Subscription Fee').

(b) In purchasing the Subscription, you acknowledge and agree that it is your responsibility to ensure that the Subscription you elect to purchase is suitable for your use.

(c) Once you have purchased the Subscription, you will then be provided an account through the Website where you can access the Services (the 'Account').

(d) As part of the registration process, or as part of your continued use of the Services, you may be required to provide personal information for teachers or students of the school (such as identification or contact details), including:

1. (i) For teacher and other staff:
 1. (A) Email address
 2. (B) Contact number
2. (ii) For students:

(A) Personal and academic data (no identifiable data)

- (e) You warrant that any information you give to Luxury Market International (Pty) Ltd in the of completing the registration process will always be accurate, correct and up to date.
- (f) Once you have completed the registration process, your school will be a registered School Partner of the Website ('Member') and agree to be bound by the Terms. As a Member you will be granted immediate access to the Services from the time you have completed the registration process until the subscription period expires (the 'Subscription Period').

4. Your obligations as a Member

As a Member, you agree to comply with the following:

- (a) you will use the Services only for purposes that are permitted by:
 - (i) the Terms; and
 - (ii) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdictions;
- (b) you have the sole responsibility for protecting the confidentiality of your log in credentials.
- (c) access and use of the Website is limited, non-transferable and allows for the sole use of the Website by you for the purposes of Luxury Market International (Pty) Ltd providing the Services;
- (d) you will not use the Services or the Website in connection with any commercial endeavours except those that are specifically endorsed or approved by the management of Luxury Market International (Pty) Ltd ;

5. Payment

- (a) Where the option is given to you, you may make payment of the Subscription Fee by way of:
 - (i) Electronic funds transfer(' EFT') into our nominated bank account
- (b) You agree and acknowledge that Luxury Market International (Pty) Ltd can vary the Subscription Fee at any time and that the varied Subscription Fee will come into effect following the conclusion of the existing Subscription Period.

6. Refund Policy

- (a) Luxury Market International (Pty) Ltd will only provide you with a refund of the Subscription Fee in the event they are unable to continue to provide the Services or if the manager of Luxury Market International (Pty) Ltd makes a decision, at its absolute discretion, that it is reasonable to do so under the circumstances. Where this occurs, the refund will be in the proportional amount of the Subscription Fee that remains unused by the Member (the 'Refund').
- (b) For Members that take an Annual Subscription Period, they will have the option to terminate the Subscription after the first term of use, providing they have informed via email to Luxury Market International (Pty) Ltd at least 2 weeks prior to the end of the first term of use. For their first term of use, Members will be charged on a single term basis rather than annual term basis and will therefore be refunded the difference.

7. Copyright and Intellectual Property

- (a) The Website, the Services and all of the related products of Luxury Market International (Pty) Ltd are subject to copyright. The material on the Website is protected by copyright under the laws of Australia and through international treaties. Unless otherwise indicated, all rights (including copyright) in the Services and compilation of the Website (including but not limited to text, graphics, logos, button icons, video images, audio clips, Website, code, scripts, design elements and interactive features) or the Services are owned or controlled for these purposes, and are reserved by Luxury Market International (Pty) Ltd or its contributors.
- (b) All trademarks, service marks and trade names are owned, registered and/or licensed by Luxury Market International (Pty) Ltd, who grants to you a worldwide, non-exclusive, royalty-free, revocable license whilst you are a Member to:
 - (i) use the Website pursuant to the Terms;
 - (ii) copy and store the Website and the material contained in the Website in your device's cache memory; and
 - (iii) print pages from the Website for your own personal and non-commercial use.

Luxury Market International (Pty) Ltd does not grant you any other rights whatsoever in relation to the Website or the Services. All other rights are expressly reserved by Luxury Market International (Pty) Ltd.

- (c) Luxury Market International (Pty) Ltd retains all rights, title and interest in and to the Website and all related Services. Nothing you do on or in relation to the Website will transfer any:
 - (i) business name, trading name, domain name, trade mark, industrial design, patent, registered design or copyright, or
 - (ii) a right to use or exploit a business name, trading name, domain name, trade mark or industrial design, or
 - (iii) a thing, system or process that is the subject of a patent, registered design or copyright (or an adaptation or modification of such a thing, system or process), to you.

- (d) You may not, without the prior written permission of Luxury Market International (Pty) Ltd and the permission of any other relevant rights owners: broadcast, republish, up-load to a third party, transmit, post, distribute, show or play in public, adapt or change in any way the Services or third party Services for any purpose, unless otherwise provided by these Terms. This prohibition does not extend to materials on the Website, which are freely available for re-use or are in the public domain.

8. Privacy

Luxury Market International (Pty) Ltd takes your privacy seriously and any information provided through your use of the Website and/or Services are subject to Luxury Market International (Pty) Ltd 's Privacy Policy, which is available on the Website.

9. General Disclaimer

- (a) Nothing in the Terms limits or excludes any guarantees, warranties, representations or conditions implied or imposed by law, including the Australian Consumer Law (or any liability under them) which by law may not be limited or excluded.
- (b) Subject to this clause, and to the extent permitted by law:
1. (i) all terms, guarantees, warranties, representations or conditions which are not expressly stated in the Terms are excluded; and
 2. (ii) Luxury Market International (Pty) Ltd will not be liable for any special, indirect or consequential loss or damage (unless such loss or damage is reasonably foreseeable resulting from our failure to meet an applicable Consumer Guarantee), loss of profit or opportunity, or damage to goodwill arising out of or in connection with the Services or these Terms (including as a result of not being able to use the Services or the late supply of the Services), whether at common law, under contract, tort (including negligence), in equity, pursuant to statute or otherwise.
- (c) Use of the Website and the Services is at your own risk. Everything on the Website and the Services is provided to you "as is" and "as available" without warranty or condition of any kind. None of the affiliates, directors, officers, employees, agents, contributors and licensors of Luxury Market International (Pty) Ltd make any express or implied representation or warranty about the Services or any products or Services (including the products or Services of Luxury Market International (Pty) Ltd) referred to on the Website. includes (but is not restricted to) loss or damage you might suffer as a result of any of the following:
- (i) failure of performance, error, omission, interruption, deletion, defect, failure to correct defects, delay in operation or transmission, computer virus or other harmful component, loss of data, communication line failure, unlawful third party conduct, or theft, destruction, alteration or unauthorised access to records;
 - (ii) the accuracy, suitability or currency of any information on the Website, the Services, or any of its Services related products (including third party material and advertisements on the Website);
 - (iii) costs incurred as a result of you using the Website, the Services or any of the products of Luxury Market International (Pty) Ltd ; and
 - (iv) the Services or operation in respect to links which are provided for your convenience.

10. Education Services

- (a) By using our services, you agree that Luxury Market International (Pty) Ltd is not to be held liable for any decisions you make based on any of our services or guidance and any consequences, as a result, are your own. Under no circumstances can you hold Luxury Market International (Pty) Ltd liable for any actions you take nor can you hold us or any of our employees liable for any loss or costs incurred by you as a result of any guidance, advice, coaching, materials or techniques used or provided by Luxury Market International (Pty) Ltd .
- (b) All our information on both the website and in consultations is intended to assist you and does not in any way, nor is it intended to substitute professional. Results are not guaranteed and Luxury Market International (Pty) Ltd takes no responsibility for your actions, choices or decisions.

11. Limitation of liability

- (a) Luxury Market International (Pty) Ltd 's total liability arising out of or in connection with the Services or these Terms, however arising, including under contract, tort (including negligence), in equity, under statute or otherwise, will not exceed the resupply of the Services to you.
- (b) You expressly understand and agree that Luxury Market International (Pty) Ltd , its affiliates, employees, agents, contributors and licensors shall not be liable to you for any direct, indirect, incidental, special consequential or exemplary damages which may be incurred by you, however caused and under any theory of liability. This shall include, but is not limited to, any loss of profit (whether incurred directly or indirectly), any loss of goodwill or business reputation and any other intangible loss.

12. Termination of Contract

- (a) The Terms will continue to apply until terminated by either you or by Luxury Market International (Pty) Ltd as set out below.
- (b) If you want to terminate the Terms, you may do so by:
 - (i) providing Luxury Market International (Pty) Ltd with 30 days' notice of your intention to

terminate; and
 - (ii) closing your accounts for all of the services which you use, where Luxury Market International (Pty) Ltd has made this option available to you.

Your notice should be sent via email to Luxury Market International (Pty) Ltd . You may not be eligible for refund for the Subscription Period as Luxury Market International (Pty) Ltd will have incurred tutor capacity costs.

(c) Luxury Market International (Pty) Ltd may at any time, terminate the Terms with you if:

- (i) you have breached any provision of the Terms or intend to breach any provision;
- (ii) Luxury Market International (Pty) Ltd is required to do so by law;
- (iii) the provision of the Services to you by Luxury Market International (Pty) Ltd is, in the opinion of Luxury Market International (Pty) Ltd , no longer commercially viable.

(d) Subject to local applicable laws, Luxury Market International (Pty) Ltd reserves the right to discontinue or cancel your membership at any time and may suspend or deny, in its sole discretion, your access to all or any portion of the Website or the Services without notice if you breach any provision of the Terms or any applicable law or if your conduct impacts Luxury Market International (Pty) Ltd 's name or reputation or violates the rights of those of another party.

13. Indemnity

You agree to indemnify Luxury Market International (Pty) Ltd , its affiliates, employees, agents, contributors, third party content providers and licensors from and against:

(a) all actions, suits, claims, demands, liabilities, costs, expenses, loss and damage

(including legal fees on a full indemnity basis) incurred, suffered or arising out of

or in connection with Your Content;

(b) any direct or indirect consequences of you accessing, using or transacting on the

Website or attempts to do so; and/or

(c) any breach of the Terms.

14. Dispute Resolution

14.1. Compulsory:

If a dispute arises out of or relates to the Terms, either party may not commence any Tribunal or Court proceedings in relation to the dispute, unless the following clauses have been complied with (except where urgent interlocutory relief is sought).

14.2. Notice:

A party to the Terms claiming a dispute ('Dispute') has arisen under the Terms, must give written notice to the other party detailing the nature of the dispute, the desired outcome and the action required to settle the Dispute.

14.3. Resolution:

On receipt of that notice ('Notice') by that other party, the parties to the Terms ('Parties') must:

- (a) Within 14 days of the Notice endeavour in good faith to resolve the Dispute expeditiously by negotiation or such other means upon which they may mutually agree;
- (b) If for any reason whatsoever, 30 days after the date of the Notice, the Dispute has not been resolved, the Parties must either agree upon selection of a mediator or request that an appropriate mediator be appointed by the President of the Australian Mediation Association or his or her nominee;
- (c) The Parties are equally liable for the fees and reasonable expenses of a mediator and the cost of the venue of the mediation and without limiting the foregoing undertake to pay any amounts requested by the mediator as a pre-condition to the mediation commencing. The Parties must each pay their own costs associated with the mediation;
- (d) The mediation will be held in Melbourne, Australia.

14.4. Confidential:

All communications concerning negotiations made by the Parties arising out of and in connection with this dispute resolution clause are confidential and to the extent possible, must be treated as "without prejudice" negotiations for the purpose of applicable laws of evidence.

14.5. Termination of Mediation:

If 2 weeks have elapsed after the start of a mediation of the Dispute and the Dispute has not been resolved, either Party may ask the mediator to terminate the mediation and the mediator must do so.

15. Venue and Jurisdiction

The Services offered by Luxury Market International (Pty) Ltd is intended to be viewed by residents of Australia. In the event of any dispute arising out of or in relation to the Website, you agree that the exclusive venue for resolving any dispute shall be in the courts of Victoria, Australia.

16. Governing Law

The Terms are governed by the laws of Victoria, Australia. Any dispute, controversy, proceeding or claim of whatever nature arising out of or in any way relating to the Terms and the rights created hereby shall be governed, interpreted and construed by, under and pursuant to the laws of Victoria, Australia, without reference to conflict of law principles, notwithstanding mandatory rules. The validity of this governing law clause is not contested. The Terms shall be binding to the benefit of the parties hereto and their successors and assigns.

17. Independent Legal Advice

Both parties confirm and declare that the provisions of the Terms are fair and reasonable and both parties having taken the opportunity to obtain independent legal advice and declare the Terms are not against public policy on the grounds of inequality or bargaining power or general grounds of restraint of trade.

18. Severance

If any part of these Terms is found to be void or unenforceable by a Court of competent jurisdiction, that part shall be severed and the rest of the Terms shall remain in force.

Approved by:

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Shenal Perera / CEO

April 21st 2022